PLAINTIFFS' RESPONSE IN OPPOSITION TO GOOGLE'S MOTION FOR RELIEF REGARDING PRESERVATION

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22	CASTILLO, and MONIQUE TRUJILLO individually and on behalf of all other similarly	PLAINTIFFS' RESPONSE IN OPPOSITION TO GOOGLE'S MOTION
23	situated,	FOR RELIEF REGARDING PRESERVATION
2425	Plaintiffs, v.	- · · · · · · · · · · · · · · · · · · ·
26	GOOGLE LLC, Defendant.	
27	Detendant.	I
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I. INTRODUCTION

Google's Motion for Relief Regarding Preservation (Dkt. 782, "Motion" or "Mot.") raises more questions than it answers. Google does not dispute that the data sources it seeks to stop preserving via the present Motion are relevant, but claims preserving those data sources is unduly burdensome. Google provides some (yet still scarce) details of what might be preserved from other data sources, but no details for the data sources.

For the first time, Google has submitted numerous declarations detailing the size of particular data sources that contain relevant identifiers (Biscotti, UID, CID, and others), but Google continues to avoid details about what exactly is stored in those data sources that contain those relevant identifiers. Of particular notability (and great concern) is the size of the data sources Google is seeking relief from preserving: upon of data that Google has identified as relevant, but never produced in discovery (including the Special Master process). But without any details of what is in these data sources (and keyed to relevant identifiers), Google asks the Court to relieve its preservation obligations and puts Plaintiffs in an impossible position where only Google knows what is available. At a minimum, Google should be required to submit these data sources to the Special Master and Plaintiffs for review, bear all costs for the Special Master to evaluate the information contained in the data sources, and Special Master Brush should provide guidance on the proportionality of their preservation.

Plaintiffs devoted immense effort to preservation discussions, but Google provided no insight or discovery into its process, and instead relied on its lawyers' say-so. Now, more than half a year after the Court adopted in part Special Master Brush's proposal and ordered Google to preserve all mapping and linking tables, Google seeks to relitigate preservation and urge the Court to reconsider what the Court had already settled: Google's obligation to preserve all mapping and tables relevant to this litigation. Google has not carried its burden of demonstrating that preservation of all mapping and linking tables is not proportional to the needs of this litigation, and the Court should respectfully deny Google's requested relief.

II. BACKGROUND

On April 4, 2022, Special Master Brush submitted a recommended preservation plan for this Court's consideration. Dkt. 524 (the "Proposed Preservation Plan"). On April 15, 2022 the Parties submitted their responses to the Proposed Preservation Plan. Dkts. 543, 545.

Plaintiffs objected to the sample-based approach in the Proposed Preservation Plan, but argued that if a sample-based approach was adopted, Google should preserve mapping and linking tables. Dkt. 545 at 6. These mapping and linking tables are important because Google uses mapping and linking tables "

." Dkt. 545 at 6 (citing

deposition of Google engineer Glenn Berntson at 120:7–123:4).

The Court held a hearing on May 3, 2022, and on May 20, 2022, the Court adopted in part and modified in part the Proposed Preservation Plan. Dkt. 587 (the "Preservation Order"). Particular to Google's Motion presently before this Court, the Court overruled Plaintiffs' objection to "limiting the preservation obligations to only a random sample of users" (Dkt. 587 at 6) but sustained Plaintiffs' objection that "Google should be required to preserve all mapping and linking tables." Dkt. 587 at 8. The Court specifically held that "all mapping and linking tables are to be preserved in their entirety." Dkt. 587 at 8.

On May 27, 2022 (seven days after the Preservation Order was filed) Google then filed an administrative motion seeking clarification of "two discrete portions" of the Court's Preservation Order. *See* Dkt. 591. Those "two discrete portions" were the Court's prohibition of Google shortening any retention policies without express permission, as well as preservation of "de/encryption keys." Dkt. 591 at 1. Crucially, Google's administrative motion did not address or even mention mapping or linking tables. Plaintiffs did not respond to that administrative motion, and on June 9, 2022 the Court ordered Google to "identif[y] and describe[] the keys that Google is seeking to carve out of the Preservation Order on the ground that the keys are not

required," noting that the Preservation Order required "relevant, *necessary* rotating encryption keys be preserved." Dkt. 604 at 3 (emphasis in original). On June 21, 2022 (32 days after the Preservation Order was filed) Google responded to the Court's June 9, 2022 order, and again did not address or even mention mapping or linking tables. *See* Dkt. 613.

At the August 4, 2022 hearing—after Google's representations raised concerns that Google was not preserving all mapping and linking tables, and instead only those that Plaintiffs identified (and 76 days after the Preservation Order was entered)—the Court clarified that the Preservation Order included all mapping and linking tables, not just those identified by Plaintiffs (Dkt. 652) and the next day entered an order requiring Google to "preserve all mapping and linking tables." Dkt. 657 at 7.

Since then, Google has not provided any further information or discovery into its compliance with the Preservation Order. On October 4, 2022, Google contacted Plaintiffs concerning Google's requirement to preserve pre-class data from certain logs that were being stored in perpetuity. Dkt. 780. Plaintiffs and Google met at least twice thereafter. Dkt. 780. The parties were unable to reach agreement because Google would not provide Plaintiffs with access to the data or any details necessary to evaluate the request. Dkt. 780. On October 27, 2022 (160 days after the Preservation Order was filed, and 83 days after the Court's August 5, 2022 order requiring preservation of all linking and mapping tables), Google filed the instant Motion. Google never met and conferred with Plaintiffs about any of the relief sought in the instant Motion.

III. ARGUMENT

"It is well settled that as soon as a potential claim is identified, a litigant is under a duty to preserve evidence which it knows or reasonably should know is relevant to the action." *Lord Abbett Municipal Income Fund, Inc. v. Asami*, 2014 WL 5477639, at *2 (N.D. Cal. Oct. 29, 2014) (citing *Apple Inc. v. Samsung Elecs. Co., Ltd.*, 881 F. Supp. 2d 1132, 1136 (N.D. Cal. 2012)) (cleaned up). This duty extends to electronically stored information. *Id.*; Fed. R. Civ. P. 26(b)(2)(C)(iii).

Google does not dispute that relevant information is contained in the mapping and linking 1 tables " 2 tables. See Mot. at 4 (admitting that the 3 " and the Analytics tables "contain mappings of identifiers relating to the Google Analytics product"). Instead, Google raises a question 4 5 whether the *cost* of preserving the plainly relevant information contained in the mapping and 6 linking tables is justified under the proportionality test. See id. ("preserving these tables will 7 require enormous amounts of data storage at a staggering cost"). 8 Although Google suggests the mapping and linking values contained in these tables 9 are derived from other tables (and therefore duplicative), Google is silent as to what other 10 information is contained in these **tables**. Google's own engineer Chris Liao—who has been forbidden from providing any testimony for Google in this case following the Court's sanctions 11 12 order (see Dkt. 588)—testified that although Google's project was in "maintenance" 13 mode" (i.e., allegedly no new functions were being added) it still "aims to provide a single view 14 of a user on the same device or across devices," "provides a single graph of Biscotti IDs," and 15 accesses mapping/linking tables to associate certain identifiers (e.g., PPID, Biscotti, GAIA, UID, 16 CID, Partner ID, Device ID, Target ID). McGee Decl., Ex. 1 (Liao Tr. 25:17–36:21). What other 17 identifiers are stored in the tables? What other data are stored in the tables and keyed to those identifiers? What information is stored in the 18 tables that accounts for the of data Google seeks relief from preserving? 19 20 From what other sources do the tables draw data? What are the names of the 21 tables? The same mysteries (save names) surround the Analytics tables. 22 Indeed, these tables contain data that is magnitudes larger than the other tables and 23 data sources that are being preserved. But during discovery and particularly during the Special 24 Master process, Google did not provide any details about these (or other) mapping and linking 25 tables, instead opting to search them (upon request) and provide the corresponding identifier(s) 26 that Plaintiffs requested. These tables (and others) are still shrouded in secret, and without any 27 28

1	details or insight into what is contained in these tables, Google has failed to carry its burden of		
2	demonstrating that the preservation is not proportional to the needs of this litigation.		
3	A. Preservation of All Mapping and Linking Tables is Appropriate		
4	1. Google Should Submit the Tables to Special Master Brush and Plaintiffs for Review		
5	Google provides scant details about the and and Analytics mapping		
6	and linking tables. Two things are certain: 1) those tables contain substantially more data than		
7	the other tables being preserved; and 2) those tables (and the other of tables referenced in		
8	Google's motion as being preserved) have never been produced at any point during this case		
9	McGee Decl. ¶ 4. Plaintiffs also are not aware of those tables ever being provided to Special		
10	Master Brush. McGee Decl. ¶ 5. It is also unclear whether Google has been preserving these		
11	data sources, as the supporting declarations suggest preservation is possible, but has not begun		
12	See, e.g., Declaration of Daryl Seah, Dkt. 782-6 ¶ 5 ("The size of these tables total"		
13	approximately per day and preserving them would require storage of over		
14	over the course of a single year.") (emphasis added); see also		
15	Declaration of Srilakshmi Pothana, Dkt. 782-7 ¶ 7 ("In order to preserve the identifier mappings		
16	in these tables, we would need to perform a snapshot every 25 days, which would require storage		
17	of more than per year." (emphasis added)).		
18	In any event, for the Analytics tables that Google is seeking to exclude from the		
19	Preservation Order, Google identified data sources that feed those Analytics tables:		
20	; and		
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22	See Dkt. 782-7. Google represents that it is currently preserving these data sources. The field		
23	names for these data sources were produced in discovery, and they include: "		
24	" (); "" ();		
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26	(" "), "		
27	5		
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1 2 relevant fields. McGee Decl., Exs. 2, 3. Because Google is preserving these data sources, Google 3 claims the mappings between UID/CID and Biscotti contained in the Analytics mapping 4 tables are duplicative. Dkt. 782-7 ¶ 6. Examination of the fields in the data sources already 5 being preserved, however, does not have any obvious UID, CID, or Biscotti values. Google also 6 7 provides no details concerning what other data sources are used to propagate the Analytics 8 tables, or what other data sources draw from the Analytics tables. The silence is deafening. 9 Google was ordered to preserve all mapping and linking tables. Dkt. 657 at 7. Instead of 10 relying on Google's say-so, any order modifying the preservation of mapping and linking tables 11 should be subject to the guidance of Special Master Brush (at Google's expense), with the data sources submitted to the Special Master and Plaintiffs for their respective review and analyses. 12 Google could have brought these sources to the attention of Special Master Brush and 13 14 Plaintiffs during the Special Master process. Google chose not to. Google then waited almost 15 half a year after the Court entered the Preservation Order to suggest preservation of these 16 tables is unduly burdensome (and nevertheless may not have undertaken preservation). Google should not be rewarded for obfuscating these data sources for such a prolonged period of time 17 and failing to provide any details of these data sources in the instant Motion and supporting 18 19 declarations. 2. Google Has Not Satisfied its Burden under Rule 26 20

Rule 26 provides six non-exhaustive factors to determine the scope and limits of discovery and proportionality: "[1] the importance of the issues at stake in the action, [2] the amount in controversy, [3] the parties' relative access to relevant information, [4] the parties'

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¹ During the Special Master process, Google produced data from these data sources queried by Biscotti, CID, and UID. However, it is unclear whether Google populated that information from a mapping/linking table (*e.g.*, those at issue in the Motion) and, if so, how that was achieved.

resources, [5] the importance of the discovery in resolving the issues, and [6] whether the burden or expense of the proposed discovery outweighs its likely benefit." Fed. R. Civ. P. 26. Even if Google is not required to submit these sources to Special Master Brush and Plaintiffs for review, Google has nevertheless failed to meet its burden under Rule 26.

Google skims the first three factors, devoting a couple of sentences in a footnote. Mot. at 6, n.10. The reason is clear: these first three factors strongly support denial of Google's Motion. Plaintiffs have relentlessly pursued relevant discovery in this case, seeking to understand how Google collects, saves, and uses tens of millions of Americans' private browsing data. Google obstructed Plaintiffs' efforts, which resulted in monthly discovery hearings, dozens of depositions, the appointment of a Special Master who oversaw approximately six months of data production and analysis, which all culminated with severe sanctions for Google's discovery misconduct. See Dkt. 588. This demonstrates that the importance of the issues at stake are massive, where even Google admitted at the recent class certification hearing that tens of millions of Americans do not understand Google's disclosures about private browsing mode. This is precisely the type of case contemplated in the 2015 amendment advisory committee notes to Rule 26: "many cases in public policy spheres, such as employment practices, free speech, and other matters, may have importance far beyond the monetary amount involved." At least tens of millions of Americans' privacy is at stake with this litigation, and the information Google seeks to remove from preservation requirements contain undisputed relevant discovery about those privacy violations.

The amount in controversy is equally substantial: Dkt. 609-1 at 16–20. The amount of damages is not one that Plaintiffs derived from thin air. As detailed in Plaintiffs' class certification motion, in 2020 (shortly before Plaintiffs filed this lawsuit) Google began considering blocking third-party cookies (a way that Google tracks people) by default in Incognito mode. *See* Dkt. 609 at 23. Google devoted extensive financial modeling to this project, which demonstrated that modifying that single form of tracking would reduce Google's

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Using that internal model to determine the amount Google earned over the Class Period through the end of 2021, Google was unjustly enriched by from its misappropriation of private browsing information, including for Incognito mode. *Id.* Plaintiffs also calculated actual damages through another internal Google study related to consumer research, which produced a conservative calculation of including for Incognito mode. *Id.* These calculations are of course independent of any statutory or punitive damages. *Id.* at 24. While Google suggests (in cursory fashion) that the amount is in dispute, every litigation concerns a disputed amount in controversy, and Google points to no case law suggesting a dispute over the amount in controversy inures against preservation obligations.

The fourth factor—the parties' resources—also weighs in Plaintiffs' favor. Plaintiffs have never "assumed that because Google is a large company, no task or burden is too much for it."

Mot. at 9. To the contrary, Plaintiffs have rightly demanded that Google provide declarations and other evidence to support any supposed burdens. Google routinely provided conclusory statements from lawyers—not engineers or other Google employees sworn under oath—to suggest that the work Google had to do to comply with its discovery obligations was too hard.

Google's reliance on *Lickerish, Inc. v. PicClick, Inc.*, is misguided. In *Lickerish*, the plaintiffs in a patent infringement suit sought to obtain discovery from eBay—a non party. 2022 WL 2812174, *1 (N.D. Cal. July 18, 2022). That discovery focused on content delivery and "what happened or whether there was a communication to [eBay's] site" after a user clicked a non-eBay URL. *Id.* To comply with the plaintiffs' request would require billions of clicks and manually checking myriad logs, without any certainty that the results would be responsive and accurate. *Id.* at *2. The court analyzed the burden to eBay, and found that "non-parties should generally shoulder lesser discovery burdens than parties can be made to." *Id.* at *3 (citing *Schneider v. Chipotle Mexican Grill, Inc.*, 2017 WL 3124014, at *2 (N.D. Cal. July 24, 2017) (collecting cases)). Unlike in *Lickerish*, where the court decline to require a non-party to manually sort through billions of results, here, Google has already identified the mapping and linking tables and the only burden identified is that it would take more time and money to preserve this data.

Nyberg v. Zurich Am. Ins. Co. helps—not hinders—Plaintiffs' position. There the plaintiff moved to compel information that the defendant initially withheld. 2016 WL 11671468, at *3 (D. Kan. June 21, 2016). The court analyzed the Rule 26 factors and found that because "defendant has greater access to relevant information and defendant presumably has much more resources" those Rule 26 factors weighed in *plaintiff's favor*. Id. at *4.

The fifth and sixth factors—the importance of the discovery in resolving the issues and whether the burden or expense of the proposed discovery outweighs its likely benefit—do not support granting Google's Motion. Plaintiffs agree that "[p]reservation efforts need not be heroic or unduly burdensome." *The Sedona Principles, Third Edition*, 19 SEDONA CONF.J.1, Cmt.

5.e., 108 (2018). The Court took this principle into consideration when it curtailed Google's preservation requirements, and Google has not shown that preservation of the mapping and linking tables would impose an *undue burden*. *Id.* Indeed, "[e]valuating the need to produce ESI requires that a balance be struck between the burdens and need for ESI, taking into account the technological feasibility and realistic costs involved." *The Sedona Principles*, Cmt. 2.d.

Google has demonstrated there are no technological feasibility concerns—Google identified the mapping and linking tables and that those mapping and linking tables can be preserved. What Google has not shown is that it is an undue burden. Google has not provided details about what is contained in these mapping and linking tables (e.g., do these mapping and linking tables store additional linkages that are not stored in the tables being preserved; do mapping and linking tables store additional data beyond mappings and linkings, such as IP address, user agent string, timestamps, country, and other data relevant to this litigation; what other sources do these mapping and linking tables draw from and/or write to); Google has not provided details about what is contained in the mapping and linking tables that are being preserved (and how that differs from the tables Google seeks relief from preserving); Google has not explained why these mapping and linking tables are magnitudes larger than the other mapping and linking tables being preserved; and Google has not provided details about whether the amount of data is for domestic or worldwide data. See, e.g., Columbia Pictures Indus. v. Bunnell, 2007 WL 2080419, at *7 (C.D. Cal. May 29, 2007) (finding no undue burden to defendants where they were able to "employ a technical mechanism" requiring "a setting change on the web server program" in order to retain the "Sever Log Data" they sought to withhold, amounting to 30 to 40 gigabytes per day in 2007).

These are just some questions and issues that were readily apparent from Google's Motion and the supporting declarations. But without any discovery into the details of what is being stored in all of the mapping and linking tables, as well as a comparison of what Google proposes to preserve and not preserve, Google has not demonstrated an *undue* burden because it

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is impossible to evaluate the importance of the discovery in resolving the issues and whether the burden or expense of the proposed discovery outweighs its likely benefit.

B. Plaintiffs Should Not Bear the Costs of Preservation

Only Google knows what is contained in the mapping and linking tables that Google offers to preserve and also seeks relief from preserving—Google fought tooth and nail to prevent the Court, the Special Master, and Plaintiffs from discovering any of those details. Google admits that "Plaintiffs only have access to some of the mappings/linkings for their own activity and devices." Mot. at 6, n.10. No other access was permitted to Plaintiffs, and Plaintiffs are not aware of Special Master Brush having *ex parte* access to this information. McGee Decl. ¶¶ 4–5.

Google's authorities are unavailing because Google has not demonstrated any undue burden. Also, Plaintiffs have already shared substantial costs for accessing electronically stored information during discovery: chiefly the costs for Special Master Brush to supervise and review Google's purported production of responsive data, as well as costs for experts and consultants and substantial attorney time devoted to seeking this information. *See* Dkt. 631 (awarding \$904,936.50 in attorneys fees and \$66,778.59 in costs for sanctions, which is a fraction of the time and costs that Plaintiffs have devoted to technical discovery in this matter).

For example, in *Boeynaems v. LA Fitness Int'l., LLC*, the plaintiffs sought additional discovery after the defendant had borne all costs of searching for and producing extensive documents. 285 F.R.D. 331, 341 (E.D. Pa. 2012). There, the court found cost-splitting was warranted, and ordered plaintiffs to provide detailed protocol for searching ESI for documents that plaintiffs claimed had not yet been produced. *Id.* The defendant would then respond within 14 business days summarizing internal costs to search for and produce those documents, and the cost would be due before defendant would be required to make a production. *Id.* Plaintiffs have shared costs via the Special Master process—which ultimately resulted in identifying these data sources (among myriad data sources). However, Google has yet to provide any details about *what is contained* in the mapping and linking tables at issue in this Motion, and Plaintiffs cannot

be compelled to pay for what Google refuses to detail.

In *U.S. ex rel. Carter v. Bridgepoint Educ., Inc.*, the plaintiff demanded access to archived databases, active emails, and assorted metadata. 305 F.R.D. 225, 228 (S.D. Cal. 2015). There, the court considered the six non-exhaustive Rule 26 factors and found there was an undue burden, required the plaintiff to bear the costs for searching and recovering the data, but the defendant was still responsible for all costs associated with producing the data. *Id.* at 247. Here, Plaintiffs did incur substantial costs associated with searching for and recovering this data—the hundreds of thousands of dollars paid to the Special Master, the additional costs paid to Plaintiffs' experts, and the extensive discovery disputes and hearings to compel Google to reveal this information.

Rowe Ent., Inc. v. William Morris Agency, Inc. is distinguishable. In Rowe—an anti-competitive litigation between corporations—the court ordered cost shifting between two corporate parties with the explicit recognition that they were in direct competition and the parties' respective resources were therefore similar. 205 F.R.D. 421, 431 (S.D.N.Y. 2022). That balance is not present here, where Plaintiffs are five consumers seeking to hold Google—a multi-trillion-dollar company—responsible for its illegal conduct of invading at least tens of millions of Americans' privacy rights by illegally collecting, saving, and using private information.

C. Google Should Not Benefit From Any Decision Limiting its Preservation Obligations

A defendant "may not attempt to avoid a class suit merely because [its] own actions have made the class more difficult to identify." *See* Dkt. 545 (citing *Six* (6) *Mexican Workers v. Arizona Citrus Growers*, 904 F.2d 1301, 1307 (9th Cir. 1990)); *see also Pippins v. KPMG LLP*, 279 F.R.D. 245, 255–56 (S.D.N.Y. 2012) ("[Defendant] cannot simultaneously demand that the Court analyze how long every Audit Associate worked and what every Audit Associate did and also ask the Court to sanction the destruction of what is probably the single best source of that information"). This Court has twice held that Google "may not use the fact that only sampled data, not complete data, is available to challenge class certification generally or attestations by

individuals that they are members of the class." Dkt. 587; see also Dkt. 788 ("Google may not 1 use the fact that data from prior to the class period from these logs is not available to 2 3 challenge class certification generally or attestations by individuals that they are members of the class."). Plaintiffs respectfully submit that any curbing of Google's preservation obligations 4 necessitates the same ruling from this Court. 5 **CONCLUSION** IV. 6 For the foregoing reasons, the Court should deny Google's Motion. 7 Dated: December 1, 2022 By /s/ John A. Yanchunis 8 John A. Yanchunis (pro hac vice) 9 jyanchunis@forthepeople.com Ryan J. McGee (pro hac vice) 10 rmcgee@forthepeople.com MORGAN & MORGAN, P.A. 11 201 N Franklin Street, 7th Floor Tampa, FL 33602 12 Telephone: (813) 223-5505 13 Facsimile: (813) 222-4736 14 Michael F. Ram, CA Bar No. 104805 mram@forthepeople.com 15 MORGAN & MORGAN 711 Van Ness Ave, Suite 500 16 San Francisco, CA 94102 17 Tel: (415) 358-6913 18 Mark C. Mao (CA Bar No. 236165) mmao@bsfllp.com 19 Beko Reblitz-Richardson (CA Bar No. 238027) brichardson@bsfllp.com 20 Erika Nyborg-Burch (CA Bar No. 342125) enyborg-burch@bsfllp.com 21 BOIES SCHILLER FLEXNER LLP 22 44 Montgomery Street, 41st Floor San Francisco, CA 94104 23 Telephone: (415) 293 6858 Facsimile (415) 999 9695 24 David Boies (pro hac vice) 25 dboies@bsfllp.com BOIES SCHILLER FLEXNER LLP 26 333 Main Street 27 13

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28	PLAINTIFFS' RESPONSE IN OPP. TO GOOGLE'S MOTION FOR RELIEF REGARDING PRESERVATION